

## Is the service confidential?

YES! We will not share your information with anyone unless you tell us we can. The only exception to this would be because we have a specific concern about a Child or Young Persons safety.

We do not give priority to any particular impairment, disability or special educational need, nor do we campaign for any particular approach to education.

## Contact details



Email: [SENDIASS@Halton.gov.uk](mailto:SENDIASS@Halton.gov.uk)



Telephone: 0151 511 7733



Find us on facebook: @Halton SENDIASS



Website: [sendiasshalton.co.uk](http://sendiasshalton.co.uk)

## About Halton SENDIASS – Information, Advice and Support Service

The Children and Families Act 2014 says that local authorities must provide information advice and support about special educational needs (SEN), disability, health and social care for children, young people, parents and carers. This means that every local authority should provide an information, support and advice service that is free, easy to access and confidential and that can help children, parents and young people take part in decisions that affect their lives.



## Information, Advice & Support Service

**Special Educational Needs & Disability**

Helping children, parents, carers and  
young people to take part in decisions  
that affect their lives.



## Halton SENDIASS is here for you!

- Young people with Special Educational Needs and Disability.
- Parents and carers of Children and Young People with Special Special Educational Needs and Disability.

If you need information, advice, guidance or support on any issues that are affecting your own, or your child's education then we're here to help. Our service is free, impartial and confidential.

## How do we do it?

**We provide unbiased information and advice about:**

- The Law surrounding Special Educational Needs and Disability
- Halton Borough Council's SEND related policies and processes
- Schools and other education settings SEND related practice and policies.

**Sometimes information alone is not enough.**

You may want help to gather information, make sense of it and apply it to your own situation.

**We offer advice** by telephone, email, using virtual and social media platforms, face to face.

**We can also offer more intensive support** if you need it. This can include helping with letters, accompanying you to meetings or supporting you in discussions with the local authority, school or other setting.

We give information, advice and support around SEND issues at every stage of a child's and young persons education and about any issue, including health and social care needs. If you think your child may have SEN, but they don't have a diagnosis, we're here to support you too.

Our main aims are to give you:

- the skills to confidently share your views, make decisions and develop good relationships with professionals
- the knowledge you need to understand your situation and take whatever action you need We do that by giving you clear and straightforward information about your options.